



Expanding
to reach the most
vulnerable

This annual report provides an overview of the work done by World Vision Iraq (WV Iraq) from October 2018 to September 2019.

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A warm thank you to all WV Iraq staff who have contributed to this report including the many support functions that are vital to daily operations.

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Response Director's Message

This year has been a dynamic one for World Vision Iraq (WV Iraq) as we have passionately sought to meet the needs of the most vulnerable children, their families and communities in Iraq. While Internally Displaced People's (IDPs) pace of movement was significantly less than in previous years, our response was all the more expansive.

In response to the needs assessment of over 4 million people who returned to their areas of origin, WV Iraq developed a new country strategy and transitioned into a Sustained Humanitarian Response, as emergency level needs are likely to continue into the medium term. Internal and regional unresolved conflicts continued, with around 2 million people still displaced, 4 million people struggling with returning to areas formerly controlled by the Islamic State of Iraq and the Levant (ISIL) and 250,000 Syrian refugees uncertain about their future. A plan for expansion was also developed, identifying areas where our work in water, sanitation and hygiene (WASH), health, education and protection, food security and livelihoods would benefit those most in need. As we implemented this plan, we established three new offices in order to support operations in Ninewa and in Salah al-Din.

With many families restarting their lives in their areas of origin, WV Iraq has not only focused on supporting them through livelihoods programs in order to re-establish sustainable livelihoods, we have also provided psychosocial support and mental health services, recognizing that sustainable recovery and rebuilding communities requires more than just reconstructing infrastructure. Families and communities also need to rebuild mental health, community relationships and an environment of unity and trust.

This report shares the details and highlights from our work throughout the year, made possible through the support and partnership with local authorities, numerous partners, committed donors and the global World Vision partnership. We are thankful for the continued support of our many internal and external partners who join with us in assisting the millions of children and their families in need across Iraq. As we look forward to the next year, we remain committed to supporting these families as they face the challenges of recovering from years of conflict. It is our hope and prayer that this generation of children won't continue to suffer and that they be given a chance to grow up in peace with the opportunity to recover and rebuild their futures.

Nicole Peter
Response Director
World Vision Iraq



Who We Are

World Vision has been responding in Iraq since 2014 and works among Syrian refugees, IDPs, host communities and returnees. Working in Erbil, Sulaymaniyah, Duhok, Kirkuk, Salah al-Din and Ninewa, WV Iraq has reached 586,736 people in 2019 with a funding portfolio of over 12 million USD.

Responding to the needs and the changing context in Iraq, WV Iraq provides short-term emergency relief and medium-term recovery assistance to the most vulnerable children, women and men to help alleviate their suffering and rebuild their lives through interventions in WASH, health, food assistance (through cash-based programming), livelihoods, education and protection. Integrated into each of these sectors are cross-cutting themes including gender, disability and social harmony. WV Iraq builds on local and global capacity with evidence-based proven approaches to maintain its technical expertise in order to effectively assist children, their families and communities.



Our Staff

2019 At a glance

- **120** - National Staff
- **318** - Casual Staff
- **26** - Volunteers
- **10** - International Staff

- **586,736** - Individuals who directly benefited from our work
- **25** - Projects
- **14** - Funding Partners



Where We Work



Sectors Overview



Food Security

197,062 Beneficiaries

WV Iraq's food programme, one of the largest World Food Programme (WFP) partners in Iraq, through cash distribution, supported both Iraqi IDPs and Syrian refugees. Cash was distributed through two transfer mechanisms: Mobile Money Transfer (MMT) and E-vouchers. Every month WV Iraq provided over 147,330 people with cash assistance in 29 camps in Erbil, Duhok, and Sulaymaniyah.

WV Iraq has also implemented the EMPACT project, a livelihood and food security project in Erbil, Duhok, Sulaymaniyah and Ninewa. The project conducted courses in Information Technology (IT) and English, as well as provided cash assistance to its participants.

WV Iraq continues to lead in industry standards using its accountability system with highly developed implementation and complaints response mechanisms. The WFP relationship was also strengthened by WV Iraq's ability to leverage the global partnership with resources, systems and technical expertise.



Food Security Stats



29

Camps across Northern Iraq supported with food assistance



152,262 IDPs assisted with cash through Mobile Money Transfer

+

34,961 Syrian refugees assisted with cash through Mobile Money Transfer

43,715

Syrian refugees assisted with cash through E-voucher



1,455

Syrian refugees, IDPs and host community members trained in IT and English through the EMPACT project



Education & Protection

96,641 Beneficiaries

WV Iraq has contributed to safe access to quality and inclusive education for the most vulnerable boys and girls in the Northern governorates of Iraq including the Kurdistan Region of Iraq. The protection of boys and girls is at the center of all sector interventions. In addition, specialized child protection services have been provided through case management coupled with psychosocial support programs. WV Iraq has empowered children, teachers, parents, caregivers, faith leaders and community leaders by promoting access to quality education and protection of children. This has been done through providing psychosocial support, protection, conflict sensitive engagement and Mine Risk Education, as well as promoting meaningful participation in decisions affecting children and building skills in resilience. In order to support the formal government system, WV Iraq has strengthened the informal community structures of Parent and Teacher Associations and Child Protection Committees. Gender sensitive and disability inclusive approaches are mainstreamed within all infrastructural supports and capacity building programs.



Education & Protection Stats





10,941

students had their schools rehabilitated and classrooms refurbished

5,446

children and adolescents who lost years of education due to conflict participated in catch-up classes

266

caregivers received psychosocial support and positive parenting sessions



12,744

children built life skills and resilience through psychosocial support programs in the multi-purpose community centres



3,586

vulnerable students received back to school learning materials

30,686

community members learned about the importance of education and child protection through the work of the Child Protection Committees

3,090

at risk children were assisted through specialized case management services

Water, Sanitation & Hygiene



WASH

263,989 Beneficiaries

WV Iraq's WASH approach is through direct intervention, advocacy and partnership, focusing on ensuring that children and families have access to safe, equitable and sustainable clean water, dignified sanitation and education of appropriate hygiene behaviours. WV Iraq implemented an integrated, community-based WASH project model that emphasizes on disability inclusion and community engagement. It specialised in sustainable water supply systems in the humanitarian contexts to support the resilience of vulnerable communities in Iraq.

This year, WV Iraq rehabilitated thirty municipal water supply systems to increase access to safe water in Ninewa (West Mosul, Telafar and Hamdaniya) and in Salah al-Din (Tooz). WV Iraq complemented these services with initiatives focusing on increased awareness and action towards water conservation.

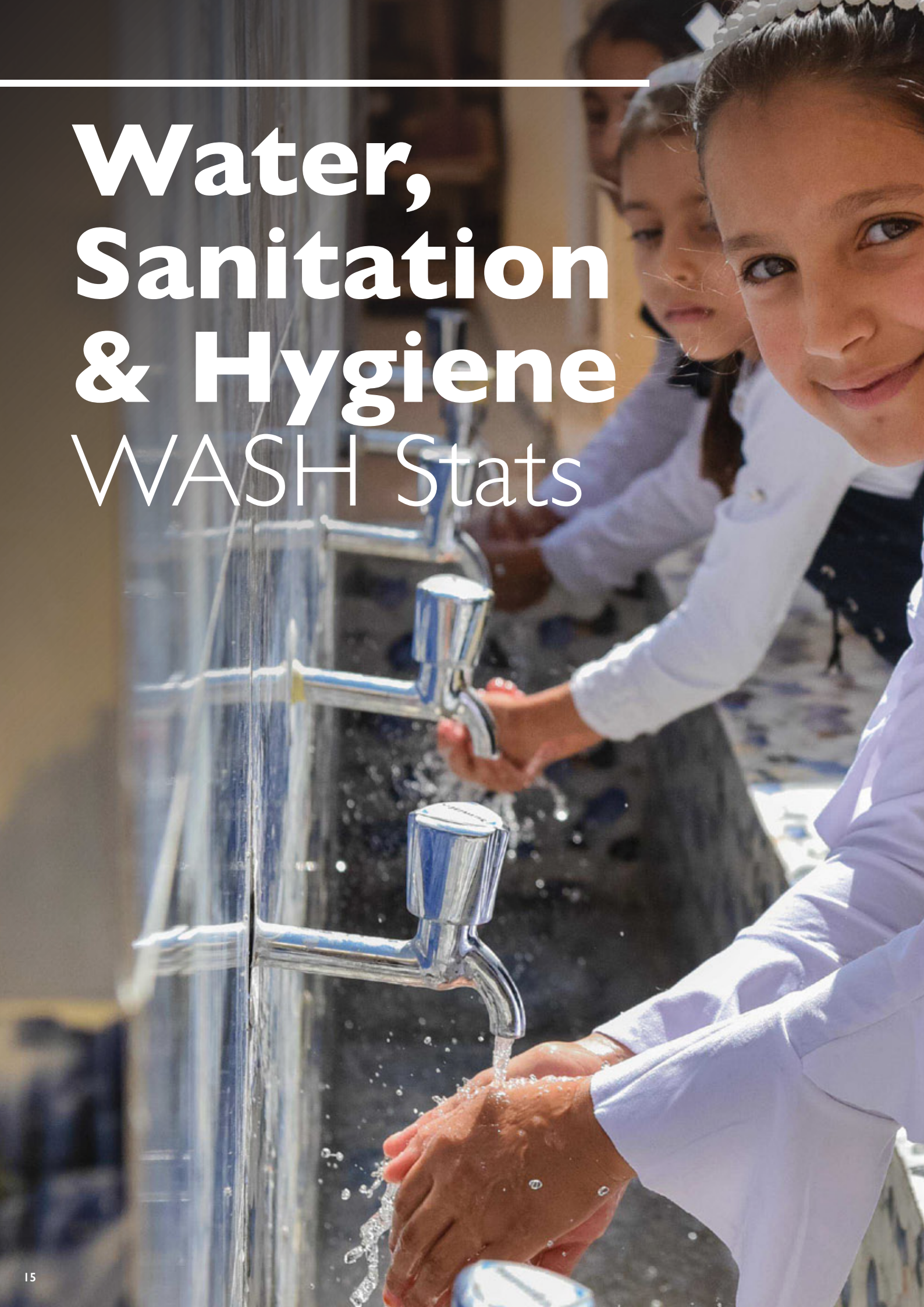
WV Iraq promoted inclusive WASH in fourteen education facilities and two health facilities by ensuring that adequate ratios of appropriate latrines were provided for women, children and persons living with disability. Community empowerment was achieved through participatory engagement of focus groups and facilitating linkages with duty bearers and service providers. WV Iraq promoted sustainable provision of WASH services by engaging and signing agreements with authorities regarding their future roles in maintaining the services.

After two years of service delivery, WV Iraq concluded the provision of safe water, maintenance of sanitation facilities, solid waste management and hygiene promotion services in Hassansham U2 IDP camp in Hamdaniya, Ninewa and successfully turned over responsibility to the Erbil Joint Crisis Coordination Centre.

The WASH Up! Programme educated children on water, sanitation, and hygiene. Implemented in twenty-nine schools in Erbil, Duhok and Ninewa, the programme focused on improving WASH knowledge as well as attitudes and behaviors among children. In addition, where appropriate, WV Iraq led menstrual health management sessions for girls twelve years old and above.



Water, Sanitation & Hygiene WASH Stats



132,537

families reached with community-wide water conservation and sensitization campaigns in Duhok and Ninewa



69,380

IDPs, returnees and host community members have improved access to safe water



4,588

individuals provided with more accessible WASH services in emergency settings and IDP camps



2,565

children learned important WASH lessons from Elmo & Raya in the WASH Up! programme

20,859

children had access to basic sanitation facilities through provision of gender specific latrines stalls in schools



23,523

patients had access to basic sanitation facilities through provision of gender specific and disability accessible latrine stalls in health facilities



Health

15,208 Beneficiaries

WV Iraq's main health interventions in Iraq consisted of providing Primary Health Care (PHC) and Mental Health (MH) services, which targeted IDPs, returnees and host communities in Ninewa, Kirkuk and Salah al-Din, both in and out of camps. WV Iraq provided free comprehensive PHC and MH services using both static and mobile clinic modalities, recording approximately 100,000 (11,334 new) consultations annually. The PHC centres were further integrated with Women and Young Child Spaces which provided a safe space for breastfeeding as well as provided family-centred health education on hygiene, protection case management and awareness and sexual and gender-based violence identification.

The PHCs were comprised of health education, maternal and neonatal health and reproductive health, along with accessible treatment and drug provision. In addition to comprehensive PHC services, WV Iraq responded to MH needs in Iraq by increasing access to both specialized and non-specialized services in Mosul City. In the MH centres, 10,253 people received services of Problem Management Plus, Mental Health Gap Action Programme, and Psychological First Aid, both through individual and group therapy sessions.



Health Stats





2,120 people received information through a campaign on mental health

3,874

people learned about hygiene and protection, better health in pregnancy and child feeding

3,917

children were assisted through play therapy



640

people received medical treatment



Liveli hoods

13,836 Beneficiaries

WV Iraq's livelihoods and economic development programming addresses humanitarian needs, underlying drivers of child poverty, food insecurity and vulnerability to disaster. Through integrated programming aimed at addressing these needs, our work supports all aspects of child wellbeing through various contextualized approaches. In partnership with the most vulnerable families, we develop productive and viable livelihoods and economic development pathways taking into account the need for gender-sensitive programming and social-religious norms, to empower the most vulnerable and promote a journey towards early recovery and self-reliance.

Activities focused on assisting crisis-affected communities through livelihoods restoration, agricultural market linkages, technical skills training and life skills coaching. WV Iraq utilized various project models including the Women Integrated into Sustainable Economics model, the Ultra-Poor Graduation model, Local Value Chain Development and Business Facilitation.

WV Iraq's youth livelihoods programming targeted the vulnerable youth population, aiming to support their entrance into the labour force. In most cases, the most vulnerable youth are ill-prepared for this transition, facing a range of barriers to gaining employment or secure stable livelihoods opportunities. Our interventions focused on building market-driven skills development for Syrian refugees, IDPs and host community youth through vocational training, career advice and professional development. Through a holistic and multi-faceted approach, disadvantaged youth (aged 15-25) developed the skills, knowledge and attitudes necessary to obtain sustainable livelihoods and participate positively in economic development.



Livelihoods Stats



241 people were led on market exposure visits to help them connect with local markets for buying and selling for their livelihoods



966 farmers received agricultural and livestock training

250

youth received vocational training to assist them in securing employment

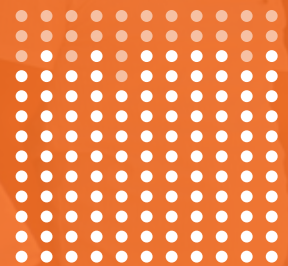
264

people received micro-grants



3,122 people received livelihoods support through the provision of seeds, chickens and sheep

118 youth participated in apprenticeships with local businesses



Quotes

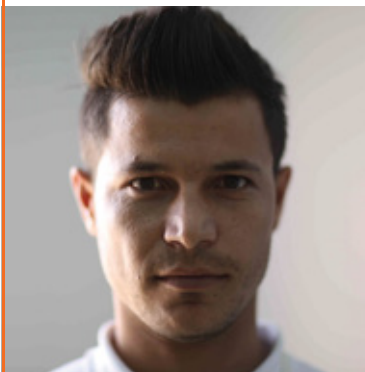
"This program radically affected my life. My experience is enriched. My confidence is increased and I learned to talk and express myself. When we sit at home we don't know anything. Here they welcomed us to express our opinions. This organization gives monetary support, some people benefited a lot from it, maybe it is a small amount but for them it is a big thing."

- Ridha, 26 years, from Mosul, EMPACT Project



"For the past six months, I have been coming every day from Bashiqa to Mosul University to take these courses. Before, I didn't know how to use a computer, but now I know how to use Word, Excel and PowerPoint. Now I am in the second phase of the course (advanced level) and I find it very useful; I know how to make a website, HTML, Java script and CSS. My project here is to make a web page on Learning English language. The web page starts with a heading that reads "English language", this page links you to my personal page on Facebook as I tutor English language."

- Mazin, 25 years of age, from Bashiqa, EMPACT Project



"(For) women, working in our community needs courage and bravery, I'm glad I finally had the opportunity to work and encourage other women who struggle for the same reason"

- Zyada, 36, Hassansham U2 Camp, Iraq



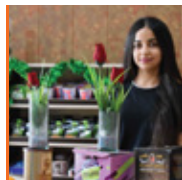
"At this course program, it was the first time I touched a computer. Because of my weak eyesight, I have never used computers before. But here, they made me feel like I am a normal person. They enlarged the fonts for me to be able to see to read or they would read for me. Because of their efforts, I am now able to design webpages. It means a lot for me. They developed me personally. Instead of touching my mobile phone and using social media, I am now using the computer during my free time. The experience I gained here is not insignificant at all."

- Lubna, 24 years old from Bashiqa, EMPACT Project



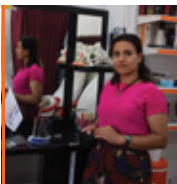
"There is always hope despite fleeing, darkness, and poverty."

-Yara, 19, Syrian Refugee, Domiz Town, Duhok, Iraq



"Now I feel I am more comfortable psychologically as I have integrated with people from different backgrounds and ages. I feel happiness as I know I have a goal in life I can pursue. My time is managed and my life is more balanced."

-Reema, 23, Duhok, Iraq



"In my less than two-month participation of makeup vocational course, I learned a lot. I am very hopeful that this knowledge will help me to find a sustainable job one day or to open my own business, and eventually fulfill my goals. It was a great opportunity to be part of such an intervention that changed my life in a positive way. I feel that our voices are being heard."

-Haiv, 25, Sharya IDP Camp, Duhok, Iraq

"Having this job gave me the ability to go out with my friends, as previously I was not able to gather with them since I had no money. Having more opportunities like this one will influence the lives of youth and encourage local companies and factories to support youth in accessing jobs, and I hope it will continue"

- Kazeen, 24, Youth Resolve Program



"All of the families now have water, water is life"

- Ali, Abu Maria, Telafar

"When I draw, I express what is inside me. Before I enter the child friendly space, I just used to scribble, but after entering the space, they discovered my talent and they encouraged me. I developed and became better at drawing and participated in art exhibitions. I want to be a famous creative painter and to be well known around the world."

- Farah, 15 year old, Mosul, GOG Project



"The children like the lessons. They understand it very well. Before the Sesame Street lessons they would throw rubbish everywhere, but now they use the bins."

- Dunia, Math Teacher at Kore School in Sumel, Kurdistan Region of Iraq



"She encouraged me to study. She helped me in the fifth grade and she was with me step by step. When I got to know Zahra, my life changed. She told me not to let darkness overwhelm me. Without her help, I wouldn't have succeeded in school."

- Sama, 14, GOG Project



"I immediately noticed that they couldn't speak or hear. I started to take care of them by focusing on them and trying to integrate them with children of their age. Slowly, signs of joy were drawn on Youssuf and Abed's faces. They wanted to play with the other children. They wanted the other children to play with them, to understand them, and to play chess and sports with them in the space."

- Ahmed Haitham, the psychosocial support facilitator, GOG Project, Iraq

"I learned during the training how to raise capital for the project, how to increase profit and how to reduce losses. I learned collective work is much more effective than individual work."

- Dia Muhammed Jassim, Telafar, Iraq



"Don't let negative thoughts affect your life. Think of the future and the years ahead. The most important thing is the ambition of the human being"

- Sama, 14, GOG



"Youth RESOLVE Programme gave me the opportunity to start a new life (and) it impacted my family and personal life toward better living."

- Yara, 19, Syrian Refugee, Domiz Town, Duhok, Iraq

"Before, I didn't like Arabic language, but here all my friends and the teachers speak Arabic. I ask my friends to talk to me in Arabic too. Here I am making friendships with people from diverse nationalities, cultures, and languages. They came from Syria and we are from Iraq. It is true that our traditions are similar, but it is still different. We can mix and make something beautiful. We can make friendships. Before, I never liked to make friends with them, but now I like very much this friendship. I got to know them closely and I realized they are good people. My mindset changed a lot. My way of thinking before was wrong. I heard of other people like me who also had a change in their thinking towards people from other cultures. This is very useful for my life."

- Dekan, 24 years from Arbat, Sulaimanyah, EMPACT Project

"My participation in this project has helped me to get new thoughts, and changed my life. The training classes were very good. They gave me new ideas about how to raise sheep in a right way. Now I raise sheep in my house separately from the group, but we always try to share our ideas, to increase the production and sell milk and wool. The people in the village and I received sheep, three sheep each, by World Vision. We are all very happy because we are waiting for the sheep to give new births and as a result, we will benefit from it."

- Hiba, 38, Telafar, Iraq (No photo is available)

2019 Financial Summary

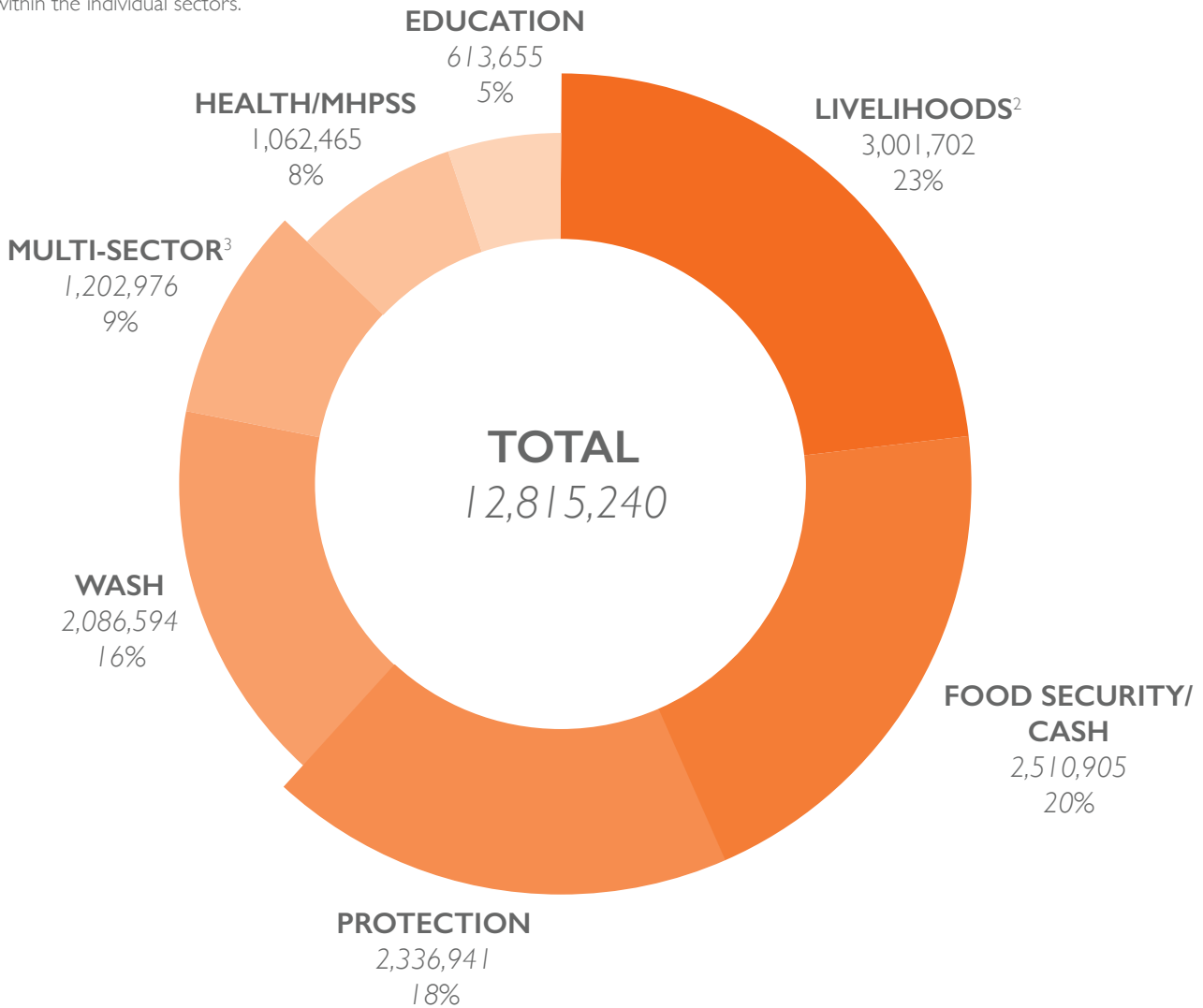
Total FY19 expenditure: US\$12,815,240¹

2019 BUDGET ALLOCATION

¹Excludes cash transfer value of WV Iraq WFP-funded projects

²Includes Economic Development projects

³Multi-sector programming has activities that span more than one sector and are not counted within the individual sectors.



WV Iraq Support Offices

- United States of America
- Taiwan
- Canada
- Japan
- Germany
- Finland
- Netherlands
- Australia
- Hong Kong

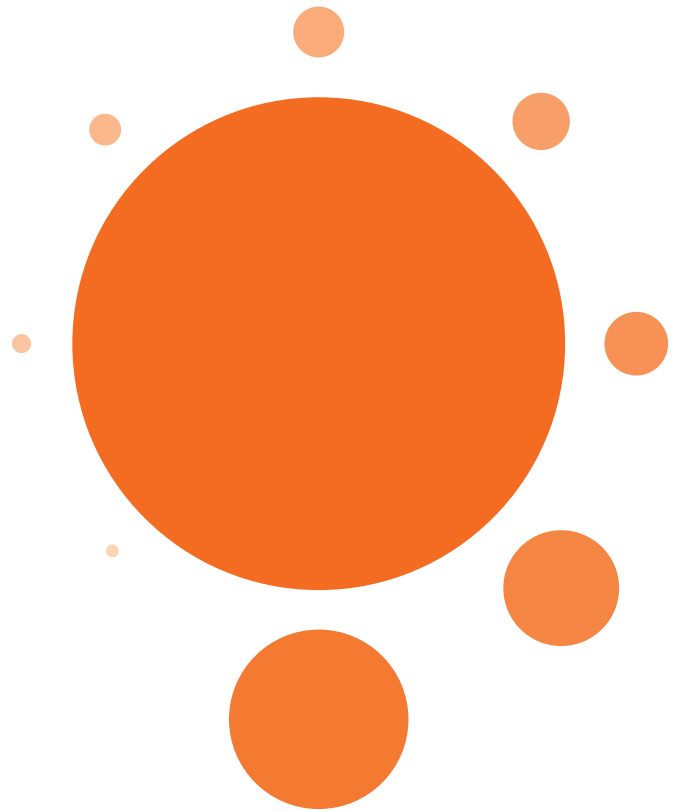
Local Partners

- Jiyon Foundation for Human Rights
- Voice of Older People & Family (VOP)
- Bakhda Organization for Youth Empowerment
- Peace and Freedom Organization (PFO)
- Al-Ghad League for Women and Child Care
- Wchan Organization for Human Rights Violations
- Mosul University

2019 DONORS & PARTNERS

Donor Amount in USD

- **PRM** - 32,864, 0.3%
- **UNICEF** - 51,819, 0.4%
- **JPF** - 248,710, 2%
- **MOFA** - 267,085, 2%
- **WHO** - 240,025, 2%
- **GIZ** - 331,110, 3%
- **OCHA** - 655,441, 5%
- **EU** - 1,053,288, 8%
- **UNESCO** - 973,942, 8%
- **VSG** - 1,136,313, 9%
- **GOG** - 1,292,572, 10%
- **WFP** - 2,510,905, 20%
- **WV** - 4,021,164, 31%
- **Total FY'19 Budget** - 12,815,240, 100%³



³Excludes cash transfer value of World Vision Iraq WFP-funded projects

2019 DONORS & PARTNERS

EU	European Union
GIZ	Deutsche Gesellschaft für Internationale Zusammenarbeit
GOG	Government of Germany
JPF	Japan Platform
MOFA	Ministry of Foreign Affairs of the Netherlands
OCHA	United Nations Office for the Coordination of Humanitarian Affairs
P&G	Proctor & Gamble
PRM	Bureau of Population, Refugees, and Migration - U.S. Department of State
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNICEF	The United Nations Children's Fund
VSG	Private Donor Funding
WFP	World Food Programme
WHO	World Health Organization

***Thank you for
making it possible.***

World Vision is a global relief, development and advocacy organization dedicated to working with children, families and communities to overcome poverty and injustice. World Vision serves all people, regardless of religion, race, ethnicity or gender.

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