

QUARTERLY NEWSLETTER

► FY20 Q3

COVID-19 RESPONSE UPDATE

Since its onset in late 2019, the COVID-19 pandemic has spread to almost all countries with more than 13 million confirmed cases around the world as of mid-July 2020. In a bid to reduce the spread of the virus, life as we know it has been significantly disrupted with social and physical distancing measures, imposed lockdowns in many countries, schools and our social lives. This global tragedy is becoming increasingly uncertain and disruptive as more countries continue to report new cases, including here in Zimbabwe. To try and mitigate the current situation, World Vision Zimbabwe has mounted an initial response with a budget of US\$2.6 million and intends to scale up interventions as part of its second phase which is expected to extend into 2021.

As many of our staff continue to work remotely from home and with others back in the office, adhering to the WHO guidelines, we are adjusting to the 'new normal.' As an organisation, we aim to leave no one behind during our response interventions. We plan to reach 3.2 million people, including 330,000 children. Our response is focused on - Food Assistance, Education, Advocacy, Protection and Safeguarding, Health and Nutrition, Water, Sanitation and Hygiene. Our interventions are targeted toward the most vulnerable, especially children, but also include the broader vulnerable population.

COVID-19 Key Response Interventions to-date:

120,000

people reached with PPE distributed to community health centers and district hospitals

2.4 million

people reached through promotion of preventive behaviors such as hand and respiratory hygiene; isolation; WASH behaviors

634,000

children with targeted age specific health education

162,000

COVID-19 IEC material printed and distributed

3,590

additional faith leaders have partnered with WVZ to disseminate preventive COVID-19 messages

4

mobile roadshows hosted across the country with various partners to raise awareness

World Vision participated in **71 COVID-19** meetings to influence response priorities



It takes you & me
to end sexual violence against children



HEALTH AND NUTRITION

We continue to implement Health and Nutrition interventions across the country collaborating with the Government and partners for greater impact. One of the highlights for this 3rd quarter was the roll-out of the “Coaching Boys into Men” model, through coaching sessions for trainers. The model is aimed at addressing gender disparities in communities through leveraging on the power of sports to engage young boys in a series of dialogues that address negative masculinity and redefine societal gender norms. This project is supported by WVUS with funding from PACT International. World Vision Zimbabwe, as a technical partner, is responsible for supporting four implementing organisations who are rolling out this training model across the country. These include Family Aids Caring Trust, Zimbabwe Association of Church-Related Hospitals, Mavambo Trust, and Hospice and Palliative Care Association of Zimbabwe.

MENSES DO NOT STOP DURING A PANDEMIC:

When a girl lacks access to safe menstrual hygiene commodities, her confidence is affected, and her potential, compromised. In the midst of crises, we continue with our Behaviour Change interventions using the Sista2Sista clubs, which promote sexual and reproductive health rights. With support from the United Nations Population Fund, World Vision has distributed 4,800 disposable sanitary pads to children of school-going age for enhanced menstrual hygiene.

“ I am happy to be receiving pads from World Vision especially when things are tough like this. My mother can hardly afford putting food on the table let alone pads. Siba. ”



World Vision Collaborates with the Ministry of Health and Child Care in training Community Health Workers



To broaden community awareness on COVID-19 among marginalised populations we collaborated with the Ministry of Health and Child Care, and the United Nations Population Fund, to train **459 Community Health Workers** on COVID-19 Infection Prevention and Control at community and household level. Among these were **103 Behaviour Change Facilitators, 328 Village Health Workers, 23 Community Case Care Workers and 5 Traditional Leaders.**

WASH COVID-19 HIGHLIGHTS

Six boreholes were drilled and fitted with hand pumps, while seven high yielding boreholes were mechanised into solar-powered piped water schemes in Beitbridge, Nyanga and Mudzi.

These interventions did not only improve access to clean water but are critical in fighting the spread of COVID-19. This was possible through the support of SADC Ground Water Management Institute, Golf Fore Africa and World Vision US.

182 foot-operated hand-washing stations distributed in Tongogara Refugee camp and plus more distributed to schools in preparation for their anticipated re-opening after the lockdown.

WASH non-food items were distributed to **180 households consisting of 20-litre buckets with taps, 20-litre jerry cans and soap**. A total of **11,350 face masks** and **40 Personal Protective Equipment** were also distributed at Tongogara Refugee camp.



KWESEMUBU PRIMARY SCHOOL IN LUPANE GETS CLEAN WATER AFTER 70 YEARS

Kwesemvubu is a village at Malunku ward in Lupane. The area is characterised by sandy porous soils and erratic rainfall patterns, making it difficult for people to access clean water. Four hundred households from the village rely on the seasonal Tshangane River and a weir as their source of water for both household use and livestock. The community does not have a borehole because of an underground coal bed which made it difficult to drill meaning that since its establishment in 1947, Kwesemvubu Primary School has had almost no access to clean water.

World Vision's Mabhikwa Area Program supported by Ferrovia, a private sector partner from Spain, provided funding for the installation of a solar-powered piped water scheme to draw water from Tshangane river which is approximately two kilometres away. The community contributed through labour in laying down the pipes for the scheme. 20,000-litre storage tanks were installed to supply water to both the school and the community. After 70 years of waiting, the Kwesemvubu primary school now has access to clean water.



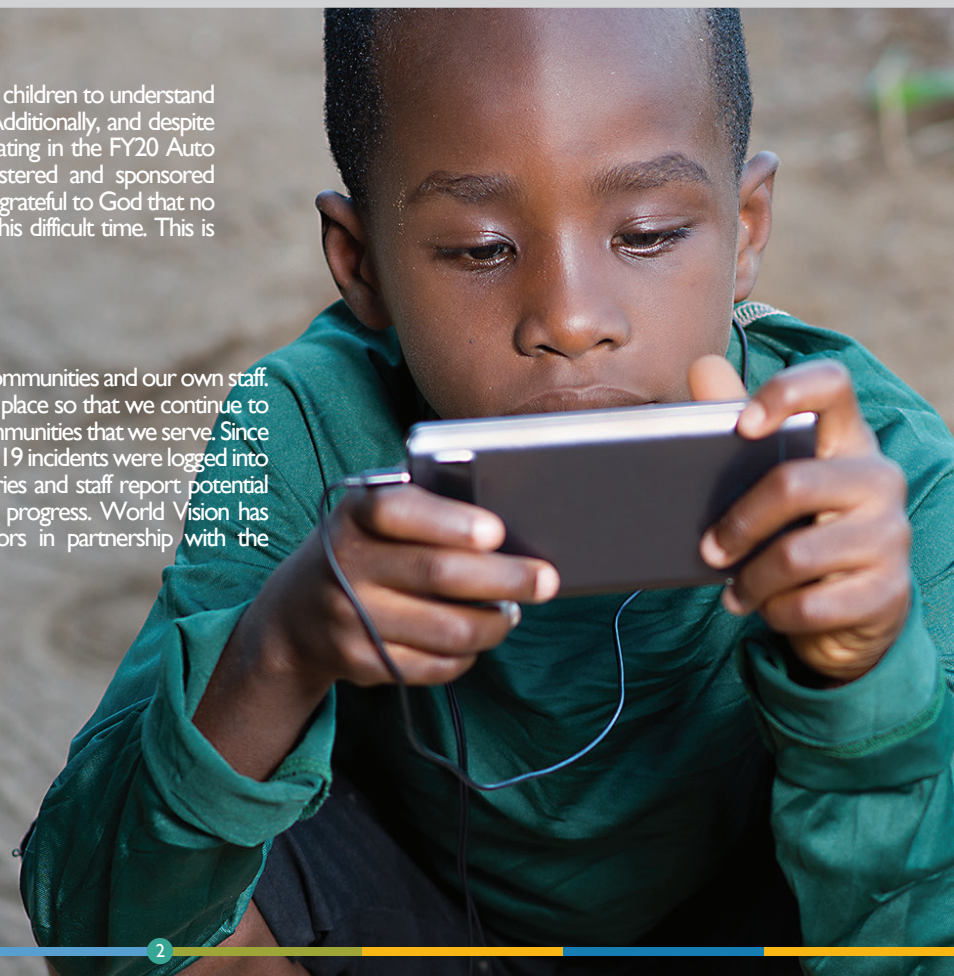
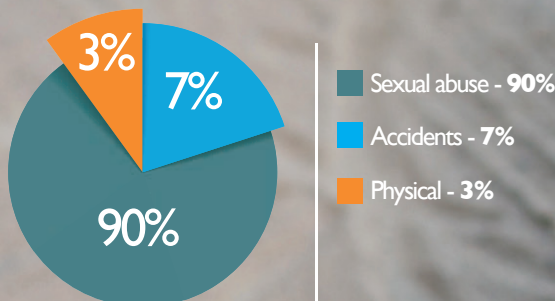
Learners wash their hands after using the toilet

SPONSORSHIP

During the past quarter, we stepped up awareness on helping children to understand the importance of staying safe when using new technology. Additionally, and despite the COVID-19 challenges, all 22 Area Programs are participating in the FY20 Auto Annual Progress Report. The retention levels of our registered and sponsored children have so far not been affected by COVID-19. We are grateful to God that no significant sponsor cancellations have been recorded during this difficult time. This is worth celebrating!

SAFEGUARDING

World Vision's top priority is to protect children, vulnerable communities and our own staff. A Safeguarding plan of action for each department was put in place so that we continue to improve the quality of our service delivery to partners and communities that we serve. Since the beginning of the lockdown period in March 2020, a total of 19 incidents were logged into the Ethics Point, a mechanism where communities, beneficiaries and staff report potential cases of abuse. Ten cases have been resolved, with nine in progress. World Vision has managed to provide the necessary support to the survivors in partnership with the Department of Social Welfare.



● FAITH AND DEVELOPMENT

Faith leaders have become central for continued program support and engagement to ensure our communities have access to correct and verified COVID-19 messaging. 2,804 Faith leaders were reached through WhatsApp groups to share information. These digital platforms were also used as a feedback mechanism for emerging issues from the communities.

Strategic relationships with faith groups and the private sector resulted in joint ventures in food distribution and WASH activities for urban communities. We partnered with the Christian Alliance of Zimbabwe, a Christian organisation focusing on social justice, advocacy and emergency response. Its main focus is to address food challenges faced by the most vulnerable people in Bulawayo's urban areas in the wake of the pandemic. We also collaborated with lam4Byo Trust, a local support group responding to COVID-19. Faith leaders shared, through the Zimbabwe Heads of Christian Denominations (ZHOCD), WVZ developed child protection messaging on COVID-19 for radio broadcasts, social media and weekly bulletins. Approximately 150,000 people were reached weekly as a result,



● EDUCATION AND LIFE SKILLS

To ensure that education continues despite the COVID-19 lockdown measures, we came up with some innovative strategies. For example, under the IGATE project, 109 schools established study circles, where children learn from home in groups of 10 – 15 in their communities. To date, our study circles and WhatsApp learning innovations have reached 5,963 learners. Furthermore, the IGATE project also developed Grade 7 study guides for literacy and numeracy. These are books with concepts, revision exercises and exam questions to prepare students for final examinations. Students can use them on their own at home. The Ministry of Education has welcomed the idea, and these will be distributed via the Ministry website. Some will be printed and distributed to 266 primary schools covered by IGATE. Also, under the Education in Emergencies consortium led by World Vision in collaboration with the Ministry of Primary and Secondary Education, we piloted the first-ever mobile learning-based platform in the country called Viamo (Via Mobile).

● Viamo ensures education continues in the midst of crises

World Vision is leading a consortium called Education in Emergencies which comprises of Plan International and Save the Children, to ensure the continuity of education during emergencies. Funded by the European Civil Protection and Humanitarian Aid Operations, the project is spearheading the use of Viamo. In collaboration with the Ministry of Primary and Secondary Education, the project is working to ensure lessons shared on this platform are of high quality and meet the country's education priorities. The Viamo platform offers lessons that are pre-recorded, evaluated and packaged into audios according to grade and subject. These will all be translated into the country's 16 official languages, and will also be adapted into radio lessons for increased reach. Learners access the system when their parents' mobile numbers are loaded onto the Viamo platform, after which they can receive lessons through the phone using interactive voice responses. Viamo is accessible via any kind of mobile phone.

In its pilot phase between the 1st and 10th of June, 2020 the Viamo platform reached 929 children in Chimanimani and Chipinge. According to Education in Emergencies Consortium Coordinator, Dr Tapiwa Muzerengi, the platform is targeting a total of 10,000 learners. The platform will be used in spreading correct and helpful COVID-19 preventative messages to 5,000 learners as well. Presently 5,000 learners can access both COVID-19 awareness messages and Early Childhood Development lessons in the Nda language courtesy of Aktion Deutschland Hilft.



“ They've just launched it, but I like it already. Michelle and her father taking ECD lessons using the Viamo platform. ”

GRANTS

After seven years of transforming lives, the ENSURE Program has ended!

The USAID-funded, Enhancing Nutrition, Stepping up Resilience and Enterprise (ENSURE) program has transformed more than 300,000 lives in Manicaland and Masvingo provinces since 2013. It improved the resilience capacity of communities through Food for Asset programming construction of dams, irrigation schemes, wells and nutrition gardens. More than 4,500 households now have access to 282 hectares of irrigation land within the six districts that ENSURE operated in. More than 20,000 farmers were supported to produce crops and raise livestock of better quality and in greater quantities. This ultimately enhanced household economy when these commodities were sold for profit.

Among other achievements during its seven years of implementation:

- The program reduced the prevalence of stunted children under the age of 5 from 28% at baseline in 2014 to 20% at end line in 2019
- 34,346 Care Group Leaders and Care Group Clients were reached through behaviour change promotion activities against a target of 33, 789
- The number of households participating in disaster risk preparedness activities increased from 9,330 in FY18 to 12,675 in FY19.
- 294 against a target of 258 (114% of target) Savings Group members linked to financial services
- The percentage of farmers who used at least five sustainable crop practices and/or technologies in the past 12 months increased from 40.7% at baseline in 2014 to 49.7% at end line in 2019
- The program increased access to productive economic resources for 63,998 female participants against a target of 55,000 (116% of target)

The ENSURE program improved nutrition among women of reproductive age and children under the age of five, through food distribution interventions. There was an improvement in agricultural production and marketing, and a notable increase in community resilience and response to disasters and shocks in the Masvingo and Manicaland provinces. The ENSURE consortium journey spanned from July 2013 to June 2020 and was led by World Vision Zimbabwe in partnership with SNV, CARE International, ICRISAT and SAFIRE. Program interventions were organised around three themes: maternal and child health, agriculture and economic empowerment, and resilience, with Gender as a cross-cutting theme. Thank you ENSURE team - YOU CAME, YOU WORKED AND YOU TRANSFORMED!

BEST

The Beef Enterprise Strengthening and Transformation (BEST) project funded by the European Union revolves around the Cattle Business Centre model, a livestock agribusiness hub. An agribusiness hub is an accessible and strategically positioned location with supporting infrastructure, where farmers can access input and output markets. During the 3rd quarter, the BEST project was in the process of constructing ten hubs. These will be equipped with solar-powered piped water scheme for irrigation, sixty-cattle capacity feedlots, a biogas digester, storage rooms, livestock inputs and shops among others. The project will then move on to construct an additional 50 satellite cattle business centres. These will be community-owned but managed by private sector partners, and 24,900 families are set to benefit from the various services offered at these agricultural hubs.

From there, farmers will access extension, marketing and financial services, artificial insemination, pen fattening, input and output markets services. Among other activities happening around the country in Umguza and Lapache-Matabeleland, two mega centre pivots have been erected to irrigate 60 and 35 hectares of cattle pastures respectively. In all this, the BEST program aims to create a robust, competitive Beef Value Chain that promotes enhanced trade, creates employment, supports food security, and inclusive green economic growth for farmers and their communities.



OUR FINANCE TEAM RISES TO THE CHALLENGE AND OPPORTUNITY

COVID-19 has seen the introduction of lockdowns which has brought business to an almost complete halt- with the exception of essential services. These are unprecedented times for business, particularly to the finance profession. The uncertainty around how long this situation will persist further increases the complexity of formulating a concise response. World Vision's Finance and Support Services (FSS) team quickly adapted to the new normal for business continuity. Emergency financial procedures were triggered as needed, increased collaboration and learning from other development partners became more urgent. Investment into virtual working processes was another urgent priority. Constrained global and local supply chains were relaxed to mobilise the essential Personal Protective Equipment (PPE) for staff and distribution into the communities. The team is seeing greater opportunities for them to achieve more through virtual platforms by being more cost-effective and strategically contribute to operational effectiveness as a result of the pandemic.



Northern Side



Southern Side



Elia Madondo
World Vision Zimbabwe Finance
and Support Services Director

Meet our newly appointed Finance and Support Services Director [FSSD]

We are pleased to announce the appointment of Elia Madondo as the new World Vision Zimbabwe Finance and Support Services Director. Elia is a registered Chartered Accountant (CA) with over ten years of experience as a Chief Financial Officer. He has both local and international experience, having worked in Zimbabwe, Lesotho, as well as supporting portfolios in Botswana, South Africa and Mozambique. He also interacts on an international level with industry champions given his current role. In 2011 Elia, was first appointed Chief Finance Officer (CFO) at the age of twenty-nine: the youngest CFO at Econet Wireless Group. He holds a Bachelor of Commerce in Accounting (Honours) from the National University of Science and Technology (NUST) and an Honours Degree in Accounting Sciences from the University of South Africa (UNISA). Elia is married to Esther, and they are blessed with three children. His family are active members of the New Life Covenant Church in Harare. Please join us in welcoming Elia Madondo to the World Vision family.

STAFF VOICES

It is encouraging to note that the WVZ national office has not reported any positive COVID-19 cases among staff since the outbreak. Part of the many measures taken to prevent the spread amongst staff, partners and our communities, was encouraging staff to work from home and placing a number of measures into our offices and field. Staff shared with us their experiences on working from home

“Working from home was not a walk in the park in the first month especially when it came to balancing domestic chores and work, but I have learnt to manage it. My family now understands that I am working from home, and I now have a schedule for home chores. I find myself more productive at home. I work in peace and generally in full control of my time.”

Mthabisi Msimanga, Knowledge Management Coordinator, World Vision Zimbabwe

“Working from home was quite an exciting experience that enhanced my safety, security and health. Though at times, the way we abruptly ceased physical interaction with my colleagues caused me some mental strain. Nevertheless, I remained well connected and up to date with everything, including internal World Vision processes. It was an explorative time of using social media to interact with children, families and stakeholders.”

Wilson Ncube, Development Facilitator for Insiza Area Program, World Vision Zimbabwe

In the digital era, we have to redefine our way of doing business. Lockdown taught me that it's possible. I realised it's possible to meet all work deliverables in the comfort of my bedroom, spending the little spare time I get in between work assignments to play with the kids. I also get to work outside in the sun whenever I want to. The idea of an "office space" must be challenged and blended with the emerging models of a working environment that reflects the dynamics of the Internet age we live in today

Jephiter Tsamwi, Advocacy Officer, World Vision Zimbabwe



Mthabisi Msimanga



Wilson Ncube



Jephiter Tsamwi

IN OTHER NEWS

Phathisani's Transformation Story

We learnt how the kindness of strangers could alter a person's life. World Vision staff in Menyezwa demonstrated that although humanitarians do get paid to extend a helping hand, outside of their jobs, most of them are just everyday people with everyday problems, but with special hearts to serve! You can read about Phathisani's Transformation Story here on our website: wvi.org/zimbabwe.

COMMS CORNER

A cursory view of our Digital Media Platforms

Our presence on Digital Platforms has been growing steadily, and it's all thanks to your active participation and contribution. As you are aware, we are on both Facebook and Twitter, (if you haven't followed us already, now is the time!). We started out the quarter with 2,228 followers on Twitter, and our follower base has increased to 2,612 in this quarter. We also have at least 893 people visiting our Twitter profile in June, versus just 393 in March. Our Facebook page has also grown significantly with 1,319 new likes this quarter. We started 2020 with 3,049 likes and the end of this quarter World Vision Zimbabwe Facebook page had 4,757 likes in total, and very soon we'll reach 5,000 likes. We plan to keep growing in leaps and bounds, and with your support, we will.

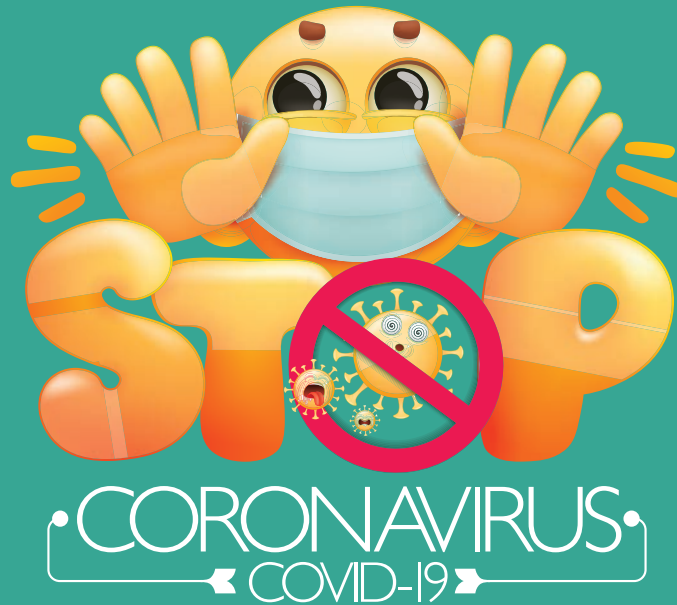


2,612
FOLLOWERS

893
VISITORS



4,757
LIKES



World Vision

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It takes mina lawe
to end sexual violence against children