

# World Vision Lesotho Safeguarding Referral Network

## ENTRY POINT

- Child Help Line 116
- Community Actors
- Schools
- Institution of higher learning
- Sports Coach
- Caregiver
- Family
- Clinic or Hospital
- Churches
- Immigration Officers
- Labor Inspector
- Youth Officer
- Children's Committee
- Social Worker
- Auxiliary Social Worker
- Traditional Leaders
- Religious Leaders
- Police
- Government Ministries
- NGOs
- Youth Centers and Adolescent Health Corners

All sexual offence cases are reported straight to the police for their interventions and medical examination within 24hrs.

At Entry point, Only Crisis Advise /debriefing and Emergency Transportation (NO in-depth Counselling or Interrogation)

- Child Help Line
- School Counsellor
- Social Worker
- World Vision Employee
- Shelter care taker
- Youth Leader
- Religious Leader

All other Child Protection Issues such as abuse, neglect or exploitation are referred to Ministry of Social Development Social Worker in 72hrs

## SUPPORT SERVICES

**Police/CGPU Toll Free Number 112**

Criminal Investigation

**Medical 2222 0319**

- Medical Examination
- Treatment
- Emergency Drugs

**Social Worker 116**

- Casework
- Alternative CaRE
- Diversion
- Child witness support
- Court preparation

**Counselling Services**

- Lifeline Services
- Private Practitioners
- Church Leaders

## LEGAL SERVICES

Prosecutor

Leading Evidence

**Justice System(judge/Magistrate)**

- Judgement
- Sentencing
- Probation services
- Intermediary Services

**Social Services**

Civil Registration (Home Affairs)

- Birth and Death Registration
- Grants

**After Care (Trust for Africa)**

- Community Support
- Counselling Services
- Rehabilitation
- After-trial services (Alternative Care etc)

World Vision values the protection of children and adults' beneficiaries.

The public can visit: <http://worldvision.ethicspoint.com> to report any concerns regarding World Vision's work or staff conduct